

Pearson Edexcel International Advanced Level

Time 2 hours

Paper
reference

WBS11/01

Business

International Advanced Subsidiary

UNIT 1: Marketing and people

Source Booklet

Do not return this Booklet with the question paper.

Turn over ►

P69456A

©2022 Pearson Education Ltd.

Q:1/1/1/




Pearson

Sources for use with Section A

Extract A

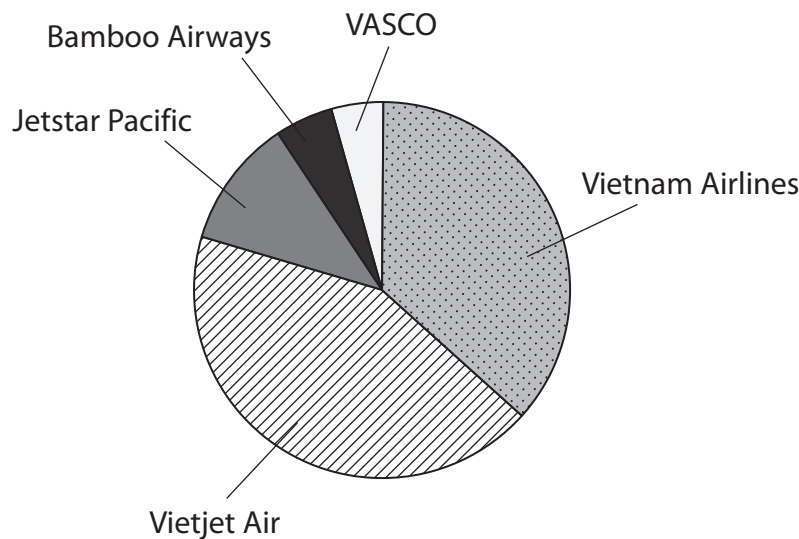
The growth of the airline market in Vietnam

Vietnam is one of the world's fastest-growing economies and its airline market is expanding due to rising consumer incomes in Vietnam and increased tourism. New airline businesses such as *Bamboo Airways* are now competing for the growing number of passengers.

5

Extract B

Market share of domestic flights in Vietnam



Extract C

The founder of *Vietjet Air*

Nguyen Thi Phuong Thao made history by becoming the only woman to have formed a major airline business. The success of *Vietjet Air* has made her the first self-made female billionaire and she is known as a workaholic.

The main reason for the success of *Vietjet Air* is keeping costs low by seating more passengers on its planes. Its planes have 240 seats compared to competitors that have 180 seats on similar planes. On average, *Vietjet Air's* flights are 88% full.

5

However, Nguyen faces many challenges such as a competitive airline market, congested airports, and a shortage of pilots and engineers.

Extract D

Working for *Vietjet Air*

Vietjet Air offers its employees extensive training, free flights and competitive salaries to help attract employees from around the world.

Vietjet Air has a performance related pay scheme with bonuses available every six months. These bonuses are dependent on the personal performance of employees.

5

During 2019, *Vietjet Air* recruited 1,696 employees including 284 pilots.

Sources for use with Section B

Extract E

About GoPro

GoPro was started by Nick Woodman in 2002. He was looking for a way to film himself and his friends when they were surfing. He designed a small camera, which he fixed to a strap on his wetsuit. The business has grown internationally and now sells the *GoPro* cameras in over 100 countries. The cameras attach to helmets and sports equipment. This gave *GoPro* a unique selling point when it was first launched.

5

GoPro is committed to ethical sourcing. It requires suppliers to treat workers with respect by paying fair wages and providing safe working conditions. It does not allow the use of underage workers and requires that the manufacturing processes used do not damage the environment.

10

Extract F

From Product Orientation to Consumer Orientation

When *GoPro* started it used a product orientation approach. However, *GoPro* soon faced competition from other businesses such as *Sony* and *DJI*. Less expensive cameras became available in the market, and some customers were opting to simply take videos with their smartphones. In response to falling sales, *GoPro* conducted market research and developed a new range of cameras. These were aimed at a wider market, including firefighters, musicians, new parents and television broadcasters.

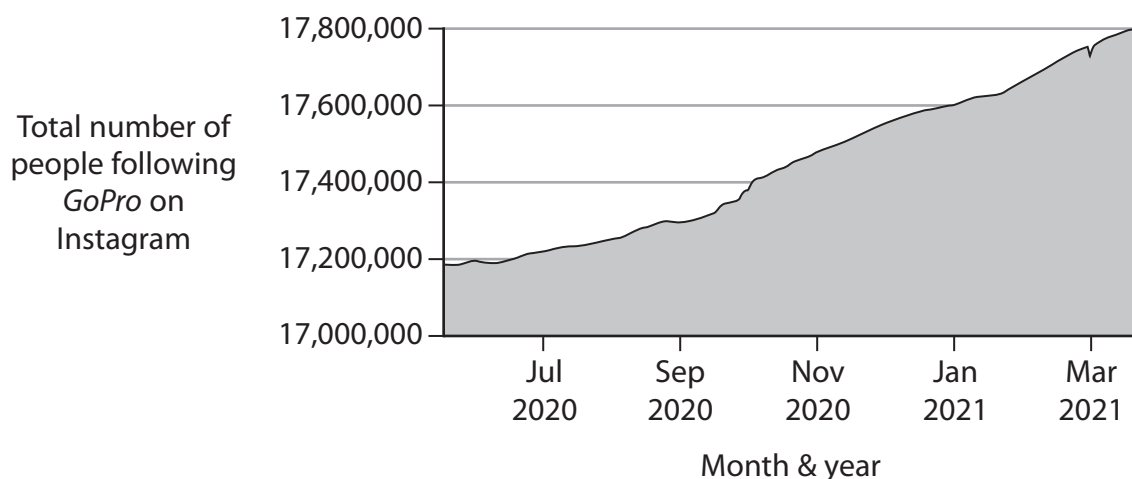
5

Extract G

Social Media

Users of *GoPro* cameras share their adventures and experiences on social media sites such as Instagram, YouTube and Facebook. *GoPro* organises sporting events around the world and participants upload their videos. The most viewed *GoPro* video, of a bicycle backflip, had over 134 million views.

5



Sources for use with Section C

Extract H

The Virgin Group

The *Virgin Group* owns over 400 businesses and was founded by entrepreneur Richard Branson. *Virgin Group* businesses cover many sectors including travel, leisure, health, music, entertainment, media, financial services and space travel.

Not all the *Virgin Group* products have been a success. *Virgin Cola* was the most highly publicised product to fail. The drink was unable to compete with other dominant soft drinks businesses. 5

Virgin Pulse and *Virgin Digital*, that were formed to compete with *Apple's* iPod and iTunes, were also *Virgin Group* businesses that failed.

Extract I

About Richard Branson

Branson is well known for his democratic leadership style. He encourages his employees to apply their innovative ideas to the *Virgin Group*.

The *Virgin Group* businesses have flat organisational structures and are known for having a fun and friendly working environment. Branson encourages employees to give feedback and suggestions and believes in delegation of authority and teamwork. 5



BLANK PAGE



BLANK PAGE



Acknowledgements

Extract A adapted from: <https://simpleflying.com/vietnam-start-up-airlines/>

Extract B adapted from: <https://e.vnexpress.net/news/business/industries/vietnam-airlines-affiliates-hold-over-half-of-local-aviation-market-3993039.html>

Extract C adapted from: <https://www.forbes.com/sites/forbesasia/2019/09/23/asias-power-businesswomen-2019-how-vietjets-nguyen-thi-phuong-thao-made-history-by-starting-and-running-her-own-airline/?sh=389a2f603e00>

Extract D adapted from: https://ir.vietjetair.com/File_Upload/financial-information/annual-reports-root/annual-reports/AR_VIETJET_FINAL%20seal%202606%20ENG.pdf

Extract E adapted from: <https://gopro.com/en/gt/about-us>

Extract F adapted from: <https://www.nbcbayarea.com/news/local/the-future-of-gopro-a-conversation-with-founder-ceo-nick-woodman/215018/>

Extract G adapted from: <https://socialmediadissect.com/dissecting-gopros-social-media-strategy/>

Extract H adapted from: <https://www.businessinsider.com/richard-branson-fails-virgin-companies-that-went-bust-2016-5?r=US&IR=T#virgin-cola-in-a-major-brand-extension-branson-launched-virgin-cola-in-1994-2>

Extract I adapted from: <https://www.industryleadersmagazine.com/lessons-that-richard-bransons-leadership-style-taught-us/>

